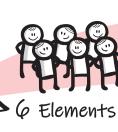


MAKING THE FUTURE TODAY

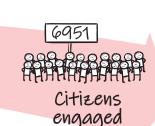
September 2017 to September 2019

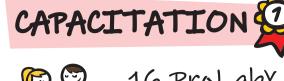






Public servants engaged 1226 HAHAHAHAHAHAH





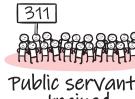


Mentorships

training

16 ProLabX 👃





Public servants trained





INNOVAT







Projects Ongoing

SOCIAL NETWORKS 2185

Followers

OFICINADLABX PARTNERS

sessions

451 Members

abxpresso Editions

46 Public Entities Envolved



Public Service as a Living Lab

EXPERIMENTATION

Network of Innovators Innovation Ecosystem Activator

CONNECTION

Experimental Projects



Pro'LabX Immersive Training

EMPOWERMENT

Mentorsing EXPLORATION

Behavioural Sciences

Descentralization

Emerging Technologies



Improve citizen's

experience and

make the desk

DRE.pt

Diario da República

service more

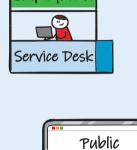
efficient

Network of Associated Laboratories

EXPERIMENTATION Improve employment

services:

IEFP online portal Employment





in a faster, clearer and more humane way Education



Journal) improvement recommendations Mapping procedures Improving processes

Citizen'

Shop

Good practices

quide and DRE's (Digital Official

> Improving the interactions between tax payers and the Tax and Customs Authority

Expenditure

Roadmap

for Citizenship Alternative models of Education Towards Citizenship and the

civic participation of

infants and young people

A lab for testing

innovative solutions



(Autoridade Tributária e Aduaneira - AT) Participative Participative approach with the National Security Office in designing

the technological solution of the new online accreditation system with the contribution of the users



Design

to improve public services Public service as a Living Lab





-

Pro'LabX

EMPOWERMENT

in the public sector

MENTORING

Mentoring the project and services team of the Faculty of Social and Human Sciences of the Nova University of

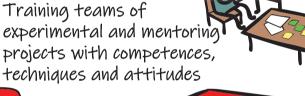


Experimenting in the public sector

CulturalStrategy, Planning (Direção Geral da and Evaluation team (Gabinete de Estratégia, Planeamento e Avaliação Culturais - GEPAC)

Civil

Society



IMMERSIVE TRAINING

Mentoring the Directorate



Generalfor Administration

and Public Employment team

Administração e Emprego Público - DGAEP)

National

Scientific

System

4. Use knowledge

to inform decisions

8. Openness



Lisbon

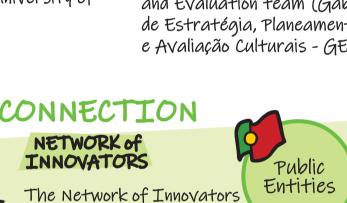
gathers public servants in a transversal way enable them to share innovation experiences

is a peer community that

NETWORK of

Innovators

PRINCIPLES OF THE PUBLIC INNOVATOR



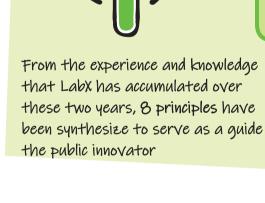
Mentoring the Office for





NETWORK of ASSOCIATED LABORATORIES

A Network of experimental practices, public servants training and promotion of an open administration to foster Labx's experimental approach within the whole Public Administration



BEHAVIOURAL SCIENCES applied to public policies



Identifying behavioural barriers, debating priorities and work plan

1. Focus on

citizens

and

businesses



2. Promote

efficiency in public services





35 different functionalities

3. Breaking

down barriers

participation





Portugal

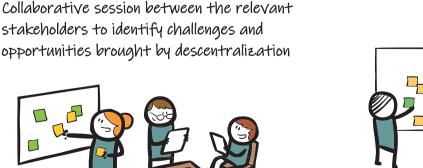
application proposals to public policies in

creation

ADMINISTRATIVE DESCENTRALIZATION

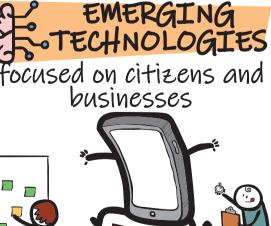
and MODERNIZATION

opportunities brought by descentralization





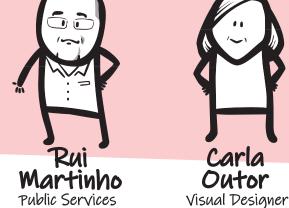
New work Process within the Public







Bruno Monteiro Sociologist | Coordinator











Santos

Service Designer

PORTUGAL and Agência para a Modernização Administrativa

CMPETE 2020

UNIÃO EUROPEIA Fundo Social Europeu

Specialist



Patrícia Paralta Intern February|July

